

Appendix J

Cumulative Statistics on Complaints, Notification of Summons and Successful Prosecutions

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
Environmental complaints	6 Mar 2023	<p>Environmental Complaint No.: EC-063</p> <p>Details of Complaints:</p> <p>Complaint was received by EPD on 3 March 2023 which related to the construction dust generated at San Ma Tau Street and referred by the Contractor on 6 March 2023 are described as follows:</p> <ul style="list-style-type: none"> - Complaint of vehicle leaving construction site near Kowloon City Ferry Pier without wheel washing caused dust nuisance <p>Details of Investigation and findings:</p> <p>A. According to the information provided by the Contractor, excavation and ELS installation on 12 February 2023. Besides, there were 100 trips of rock and soil were transported from MTK Site.</p> <p>B. No non-compliance was recorded based on the monitoring data of air quality at the EM&A station and additional monitoring station at second refuge floor of Grand Waterfront on 3 March 2023.</p> <p>C. mitigation measures for minimizing the construction dust nuisance were implemented at MTK site, including mechanical cover of the dump trucks were all closed before leaving the site, wheel washing was provided to all vehicles at the site exit and regular watering on site exposed area.</p> <p>Conclusion:</p> <ul style="list-style-type: none"> - The complaints regarding vehicle leaving construction site without wheel washing caused dust nuisance were received by EPD on 3 March 2023 and referred by the Contractor on 6 March 2023. - Mitigation measures were implemented properly by the Contractor to minimize the dust nuisance from MTK site to public. The monitoring results at the EM&A stations and additional environmental monitoring station at the Grand Waterfront on 3 March 2023 had also complied with the criteria stipulated in EIAO-TM and HKAQO. - Moreover, there was no adverse observation for construction dust recorded during the site inspection on 1 and 8 March 2023. - Therefore, the complaints on construction dust were non-project related. 	Closed	6	64
	13,28&30 Mar 2023	<p>Environmental Complaint No.: EC-064</p> <p>Details of Complaints:</p> <p>The complaint was received by 1823 on 10,12, 23, 25 and 30 March 2023, the noise, air (odour) and water concerns as follows:</p> <ul style="list-style-type: none"> - The complaint was regarding odor arising from the marine construction site outside Grand Waterfront (GWF) and noise nuisance during midnight and early morning occasionally in pass two months. - The complaint was regarding odour emitted during daytime 	Closed		

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	<p>and nighttime.</p> <ul style="list-style-type: none"> - The complaint was regarding exhaust gas (odour) emitted by derrick lighter during daytime and nighttime. - The complaint was regarding marine pollution. - The complaint was regarding exhaust gas (dark smoke) emitted from derrick lighter instead of exhaust gas (odour) <p>Details of Investigation and findings:</p> <p>Construction Noise</p> <ul style="list-style-type: none"> - According to the information on the complaints, the noise nuisance came from the construction site during midnight and early morning for pass two months. Therefore, the construction activities conducted during midnight and early morning (~00:00 to 07:00) for pass two months will be investigated. <p>Construction activities</p> <ul style="list-style-type: none"> - As reported by the Contractor, Apart from water pumping, no works during 00:00 – 07:00 at MTK and Stage 2 UWT in January and February 2023. - Mitigation measures for the noise nuisance source were implemented by the Contractor at MTK and Stage 2 UWT to comply with the requirement of the approved CNP compliance during midnight and early morning (~00:00 to 07:00) for pass two months. <p>Air (Odour and Dark Smoke)</p> <ul style="list-style-type: none"> - According to the information on the complaints, the odour and Dark Smoke nuisance came from the construction site for pass two months. Therefore, the construction activities conducted for pass two months will be investigated. - As reported by the Contractor, Excavation at MTK C&C Tunnel, Decking and Excavation and Lateral Support (ELS) installation at MTK C&C Tunnel were conducted in January to March 2023. The odour may cause by a bit of the remained marine sediment at the excavation area in the construction site. - Besides, the Contractor also replied the ELS Installation works and excavation of alluvium and marine sediment were conducted on 23 & 30 March 2023 during daytime, and only excavation of alluvium and marine sediment was conducted on 23 March 2023 during night time. The Cranes on Marine platform and derrick lighters could be operated. - Regarding the odour issue, the de-odour agent was sprayed while excavating seawall area. - Regarding the emission from derrick lighter, its air filter had been replaced. - The regular site inspections were conducted by ER, Contractor and ET at 09:30 on 15, 22 and 29 March 2023 (Wednesday). There was no adverse observation for odour smelling during the site inspection. - The site inspection at 25/F of Grand Waterfront was conducted by CKR_PR, Contractor and ET at 09:00 on 6 April 2023. There was no adverse observation for odour smelling during the site inspection (Shown in Photo 2b). 			

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		<p>Water</p> <ul style="list-style-type: none"> - According to the date and time of the case created was 13:55 on 25 March 2023. The construction activity in the period would be investigation. As replied by the Contractor, ELS Installation and Excavation of alluvium and marine sediment was conducted on the time. The silt curtain is enclosed, and the tarpaulin sheet is provided along derrick barge when conducting excavation to avoid material drop-off.. - According to HKO record, Amber Rainstorm Warning was hoisted on 25 March 2023 from 12:20 to 15:20. Considered that the Contractor provided mitigation / preventative measures were in place, the turbid plume observed by the complainant was suspended to be discharge from stormwater drainage after heavy rain fall at the upstream of Project area Stage 2 UWT and not related to this Project. - The regular site inspections were conducted by ER, Contractor and ET at 09:30 on 29 March 2023 (Wednesday). There was no adverse observation for water pollution during the site inspection. <p>Conclusion:</p> <ul style="list-style-type: none"> - The complaints regarding construction noise, air (Odour and dark smoke) and water from construction site were received on 10, 12, 23,25 &30 March 2023, and referred by Contractor on 13, 28 and 30 March 2023. - Mitigation measures were implemented properly by the Contractor to minimize the noise, odour, dark smoke and water nuisance from MTK site and Stage 2 UWT to public. 			
Notification of summons	--	--	--	0	0
Successful prosecutions	--	--	--	0	0